10th Annual Southern Alberta Library Conference
February 28 - March 2, 2019
Sandman Signature Lethbridge Lodge | Lethbridge, AB

LEADING BY EXAMPLE
SALC 2019
LEADING BY EXAMPLE

A true leader models compassion, creates vision, builds community, and inspires trust. Join us at the 2019 Southern Alberta Library Conference to unleash your leadership potential and learn how your library can contribute to a thriving, healthy community.

REGISTRATION INFORMATION

Registration fees include sessions and meals and are per person. Chinook Arch Members include library staff, board, and volunteers of Chinook Arch Member Libraries.

**Early Bird Rates**
*Registration must be received by January 25, 2019.*

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**Regular Rates**
*Registration must be received by February 15, 2019.*

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Prices do not include GST. Payment via PayPal or credit card is available online. Invoicing is also available.

If you have trouble with online registration, contact:

Kerby Elfring | Chinook Arch Regional Library System
403-380-1523 | salc@chinookarch.ca
ACCOMMODATIONS

Sandman Signature Lethbridge Lodge

320 Scenic Drive South
Lethbridge AB
For reservations call:
403-328-1123 or
1-800-SANDMAN

Please mention the group number **47922**
to ensure you receive the conference rate.

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SALC 2019
SPONSORS GALLERY

**Friday, March 1, 2019 | 10:15 AM - 4:30 PM**

The Sponsors Gallery is a space for our conference sponsors to exhibit their services and products. Without their support, the Southern Alberta Library Conference would not be possible. Local businesses will also be represented.

CONNECTIONS GALLERY

**Saturday, March 2, 2019 | 9:00 AM - 1:00 PM**

The Connections Gallery is a space for Not-for-Profit Organizations and Libraries to show off their services, programs, and projects!

Your library can take part – simply create a poster or display to include in the gallery. This could be about a great program serving different groups of people in your community, special collections for diverse users, new partnerships, or anything else that makes anyone and everyone feel welcome at your library. The display will be up in the main ballroom all day on Saturday, March 2. We ask that you stand with your display during the coffee break (10:00am – 10:45am) to answer questions and chat with fellow conference goers. If you would like to take part in the Connections Gallery – get in touch!

Email salc@chinookarch.ca for information on how to make your library’s story part of the conference.

SOCIAL MEDIA

Posting about SALC on social media? Be sure to tag it with #SALC2019.

Follow Chinook Arch to see our updates throughout the conference.

facebook.com/chinook.arch7

@chinooklibs

@chinooklibs
THURSDAY, FEBRUARY 28

6:00 PM - 9:00 PM - Preconference

Movie Screening: Elder in the Making
In this powerful film exploring Treaty 7, a Blackfoot man and Chinese-Canadian rediscover their shared heritage. Following the screening, Director Chris Hsiung and Cowboy Smith will speak about the film and answer questions.

FRIDAY, MARCH 1

8:00 AM - 9:00 AM - Breakfast

9:00 AM - 9:15 AM - Welcome

9:15 AM - 10:15 AM - Keynote Address

Lessons on Leadership from a Misunderstood Neighbourhood
Carissa Halton

Fifteen years ago my husband and I bought a fixer-upper in Alberta Avenue, an Edmonton inner city neighbourhood where my grandparents grew up. The streets had changed since they were young and over the past four decades as its house prices declined, its drug crimes and sex trade statistics increased. While we were motivated by affordable housing, proximity to our work and diversity, our decision baffled many acquaintances who asked, “Why do you live there?”

My answer was to write Little Yellow House: Finding Community in a Changing Neighbourhood.

In my keynote address I will share how my neighbourhood, despite its age and reputation, is thriving and what makes it so. Your daily interactions, no matter how small, can have significant affect on the livelihood of your communities, and the people who call them home.
A1: Good Isn’t Good Enough: Providing Stellar Customer Service Experiences  
Caleigh Haworth
Customer service isn’t about you, it’s about your patrons. How do you provide them with the service experiences that will make them feel appreciated, valued, and keep them coming back? This session is about learning how to make it all about your patrons – because people don’t remember services, they remember experiences.

A2: Public Library Services with Indigenous Communities  
Colette Poitras and Linda Weasel Head
The Public Library Services Branch of Alberta Municipal Affairs designed an ongoing grant program which eliminated non-resident fees for reserve and settlement populations. Many initiatives have taken place around the province since then. This session will look at the services and programs being offered at the provincial level and throughout the province, and share ideas on how to create partnerships and relationships to provide and promote Indigenous services and programs at your library.

A3: Funding the Way  
Karen Blewett
What funding sources are out there? How can we be better positioned for successful grant applications? Join this introductory session to learn more about: different types of funding sources, how to connect your community initiative or project to relevant funding sources, preparing, researching and working with funders, as well as the steps involved in the grant writing process.

A4: Dungeons and Dragons Programming for Teens  
Andrew Plait
Dungeons & Dragons is a tabletop role-playing game that’s experienced a resurgence in popular culture in the past few years, thanks largely in part to shows like The Big Bang Theory, Stranger Things and Critical Role. We’ll explore a brief history of the game, aspects of the game that make it so appealing to players and how playing the game actually improves real life abilities of the participants and, if there’s time, invite a few participants to play a little while. We’ll also present you with a list of supplies you’ll want to acquire if you’re considering offering similar programming for your teen patrons.
12:00 PM - 1:30 PM - Lunch

1:30 PM - 2:45 PM - Concurrent Sessions B

B1: Mapping a Path to Healthy Community in Your Library
Carissa Halton
In this interactive approach I work with participants to evaluate what role their library plays in the health and vibrancy of their community. Participants will create the beginnings of a SWOT analysis (Strengths, Weaknesses, Opportunities and Threats) that they can take back to their library and teams to help them determine their best way forward in continuing to play an important leadership role in the social fabric of their communities. I will draw on my training as an IAP2 (International Association of Public Participation) and strategic planning facilitator to lead this session.

B2: A Month of Rainbows: LGBTQ+ Pride at Your Library
Elisabeth Hegerat
Come learn more about Pride celebrations, suggestions for Pride programming in June and resources available to support you, and how your library can be a welcoming place for LGBTQ+ people in your community year-round.

In this session, participants will learn about the history and current state of Pride celebrations and their significance, some basic etiquette and suggestions for working with the LGBTQ+ community and making your library a welcoming place, and resources available for programming and staff support.

B3: Lightning Strikes (Three 20-minute sessions on various topics)
Community Partnerships at the Pincher Creek Library
Janice Day
Navigating community partnerships can be tricky. Learn about one of Pincher Creek Library’s current partnerships and how you can apply their best practices to your next big collaboration.
Frontier College Community Partnerships

Jami Thompson

Frontier College is a national not-for-profit organisation that promotes literacy as a right for all. Frontier College has expanded programming to Lethbridge (with the support of funding from Alberta Education) by partnering with schools, libraries and community organizations to promote literacy and learning for all members of the community. Frontier College will be presenting on current literacy programming within Lethbridge and Southern Alberta and its intentions to expand that programming to further support literacy within our communities.

Focusing on People (and Cats)

Gillian Reimer

Using examples from Medicine Hat Public Library, this session will outline why it’s important to focus on people in programs and promotions and how to do that in any sized library. Spoiler alert: It’s cheap and they’re more likely to bring their friends! We’ll also be talking about the success of our Cat Café, and if kittens don’t draw your attention, I don’t know what will.

B4: Finding Your Voice for Social Media

Catherine Richardson

How do they do it? Those libraries that always have something to say on social media – how do they find their online voice, and how can you find yours? Small libraries without a large programming and event schedule can find it hard to develop content for their social media presence. Finding Your Voice gives enough suggestions that you can post every day of the year!

2:45 PM - 3:15 PM - Break
3:15 PM - 4:30 PM - Concurrent Sessions C

C1: Harm Reduction and Opioid Information Session
Jill Manning
This presentation will discuss the current Opioid Crisis that is affecting North America, specifically focusing on Harm Reduction strategies (including Supervised Consumption Services, safer supply distribution, and education) as effective responses. Background information will be provided to explain how we “got here”, gaps in existing services, and what steps can be taken by concerned citizens who want to make a positive change in their community.

C2: Unmasking: Leadership Lessons from the #ActuallyAutistic Movement
John Buckmaster
This session will cover the basics of the #ActuallyAutistic movement, and what “masking” is. We’ll explore parallels between those and the library world, along with what libraries can learn from, and embrace, to better serve their communities and be more effective leaders.

C3: Speak Up: Advocacy for Library Trustees
Dr. Tanya Pollard
Advocacy is one of the hottest topics for libraries and one of the most important jobs for a library board. Join the Alberta Library Trustees’ Association for an informative session about sharing your library’s story, building partnerships and keeping records that matter.

C4: Full Circle Mentorship: Leadership and Lifelong Learning
Romany Craig, Mary Greenshields, and Andrea Glover
Mentorship can be an invaluable experience shaping one’s career. In this session, three librarians at various stages of their careers will reveal the benefits of their recent mentorship experiences. Participants in this session will leave with an idea of what they have to gain and to contribute in a mentorship relationship.
4:45 PM - 5:45 PM - Optional Activities

Option 1: Author Reading
Little Yellow House: Finding Community in a Changing Neighbourhood
Carissa Halton

When Carissa Halton moved into an Alberta neighbourhood with a bad reputation, people worried for her safety. Nevertheless, Halton headed out to meet the neighbours and hear their stories. Though very different from her own, they showed her what Canada’s oldest neighbourhoods can teach us about relationships, safety, activism and the beauty in urban life. Threaded throughout Little Yellow House: Finding Community in a Changing Neighbourhood are questions about the social and economic forces that shape and reshape our cities.

This collection of essays was released in September 2018 by Gutteridge Books, an imprint of University of Alberta Press. Find out more at www.carissahalton.com

Option 2: Jeopardy
Catharine Richardson

Looking for a better and fun way to engage with your community? This Library Jeopardy Game just might be it. Come play a round and see if you could use it as part of your library advocacy program.

The Redcliff Library Board was looking for a way to engage with their community and this library Jeopardy-style game seems to hit all the right notes! We tailor the game to the audience and use specific questions and categories to open up the conversation we hope to have. Take the pressure off the presenter with this easy-to-use PowerPoint.

6:00 PM - 7:00 PM - Dinner

7:00 PM - 7:30 PM - READ Awards
D1: Don’t Judge a Book by Its Cover: Discover How No Patron is a Bad Patron
Caroline Moynihan and Jonathan Jarvie

In many communities the library is one of the last free public spaces that is open to all. Unfortunately reality often does not conform to this ideal in some libraries. In many cases those who are homeless, suffering from addiction or mental health issues, and even those who do not meet society’s ideal standard of cleanliness are written off as an undesirable; a person who is kept away from the library in order to make others feel welcome and safe. While we do sometimes see problematic behaviours in the library, this does not mean that we cannot strive to ensure that we as library workers provide excellent customer service to all who enter the library. These “difficult patrons” can often be a library’s most valuable patrons, treating the library and its collections with the same respect they give their own belongings. Libraries offer these patrons a safe refuge from the hardships of life, while the patrons in question offer communities the chance to learn about compassion and understanding. Library staff should not chase these patrons out their doors in an effort to provide a safer library; in reality they are just as concerned about creating a safe environment inside the library as you are.

D2: Closing the Cultural Gap: Outreach Services to Hutterite Communities
Brandi Roper

Learn how the Stettler Public Library partnered with local Hutterite colony schools to build relationships and spark a love of reading among children. An initial adventure into unknown territory, this outreach program has been wildly successful in building relationships with local communities and has resulted in increased in-person visits to the library. This session will focus on lessons learned while establishing and running this outreach program and will look at strategies that have worked to build relationships and expand community participation.
**D3: Trustee 2.0**

**Dr. Tanya Pollard**

Trustee 2.0 is the next step in your Trustee Journey! You’ve been appointed to a library board. You’ve attended the PLSB Board Basics Workshop. Now what? This session is full of information to become an effective, knowledgeable Trustee.

Trustee 2.0 is a session developed to help new and seasoned trustees alike gain the knowledge they need to do their job effectively. We cover topics like board-director dynamics, chain of command, understanding roles and responsibilities of trustees, and many other topics specific to being an effective board member. This session also touches on advocacy, building community partnerships and the relationship between a library board and its funding partners.

**D4: Create a Harry Potter Escape Room with One Person and Less Than $200**

**Megan Clark**

Add a little magic to your library by learning how to create a highly engaging and surprisingly affordable Harry Potter theme escape room that won’t explode your budget or your brain.

After a focus group revealed that the citizens of Yellowknife were short on affordable family friendly (and adult non-pub) activities, the Harry Potter Escape Room was born. This session will describe in detail how to plan, promote, and execute a successful literary-themed escape room. To date the Harry Potter Escape Room has brought over 200 people into the library and the waiting list includes over 25 more teams eager to be part of the next sessions.

**10:15 AM - 10:45 AM - Break**
E1: Inspiring Leaders of Southern Alberta, Past and Present
Belinda Crowson

Inspiring leaders, both formal and informal, abound in southern Alberta both today and in the past. Discover the stories of these leaders and how their examples can help develop the leaders of tomorrow.

Through photographs and stories, the biographies and lives of some past and present southern Alberta leaders will be shared. The leaders come from a diversity of backgrounds and show through their work and example how to build community, inspire vision and build trust. Participants will be encouraged to think about how they can use these examples in their everyday lives and work. Belinda Crowson will also share how these leaders inspire her in her work in the communities of southern Alberta and highlight their relevance in our world today.

E2: CELA and Bookshare: Partnering to Serve Albertans with Print Disabilities
Michael Ciccone

The Centre for Equitable Library Access, which provides accessible materials to Canadians with print disabilities through public libraries, has reinvented its user interfaces with an open source solution and migrated its catalogue to a new platform developed in partnership with Bookshare. The benefits of new platform will be discussed.

E3: Evaluating Success: Getting More from Your Plan of Service
Jordan DeSousa and Miranda Maguire

Your Plan of Service is a powerful tool for demonstrating your library’s value and communicating success to stakeholders. In this session we’ll cover the process of developing effective goals and objectives, explore various evaluation methods, and show you how a Plan of Service can inform advocacy efforts and future strategic direction. Go beyond simply meeting targets and start making connections that illustrate just how valuable the library is to your community!
E4: Culture Influences Everything: Making it Work
Elizabeth Entz

As Southern Alberta becomes more culturally diverse we need to learn about those cultures that are now part of our communities. We cannot hand a guidebook to a newcomer and say “This is how we do things here.” Newcomers will only become aware they have broken our “rules” when they are stared at, isolated by their peers, get up the courage to ask, or someone explains to them what they have done incorrectly according to Canadian cultural rules.

A library is a safe place to go, to learn, to escape. Staff will be faced with cultural norms from other countries – interrupting, terse language, bartering for fines, refusal to speak to someone of another gender - and will need to be able to figure out what’s up in order to know how to best handle the situation.

We will look at this subject through: an activity to help us understand how our newcomers feel; discussing the major cultural groups in Southern Alberta; looking at the four major ways (verbal, non-verbal, social conversation, and workplace culture) culture could impact us in a library setting; and in addition discuss Culture Insights and other great resources.

12:00 PM - 1:00 PM - Lunch
1:00 PM - 2:15 PM - Concurrent Sessions F

F1: Community Leadership in the Age of Disruption
Tevi Legge
Disruption of legacy industries is upon us all, how might we ensure we can lead ourselves through disruption? Empower your people, create a groundswell, and disrupt yourselves by leading through community. Leading through community is truly where strategy meets execution, and with a hive mentality it is easier to keep up with and set your own pace of change while honouring industry legacies.

F2: Lightning Strikes (Three 20-minute sessions on various topics)

Group Storytelling through Tabletop Roleplaying Games: Dread
Andrew Plait
Dread is a group storytelling game that incorporates aspects of physical dexterity, problem solving, literacy, socialization and probability. Supplies required include pencils, paper and a Jenga tower. Sound interesting?

From Consultant to CEO - What I’ve Learned Through My Leadership Journey
Terra Plato
I will briefly share the major leadership lessons I have learned over a 12 year career up through the ranks of public Libraries – from a regional library system consultant, to CEO of a multi-branch system. I will share the advice that impacted me the most and the tools I have found most useful in my leadership journey.

The 2018 Library Fundraising and Event Recipe Book
Catharine Richardson
Stuck for ideas for fundraising or advocacy events? The 2018 Library Fundraising and Event Recipe Book can help. We are now looking for Alberta libraries to contribute to the 2019 version.
**F3: Trustee Connect**  
**Dr. Tanya Pollard**  
Join the Alberta Library Trustees Association and fellow Trustees for an open discussion. Trustee Connect is an opportunity to discuss important issues, find solutions to problems and share success stories in an open and moderated environment.

**F4: Sensory Storytime: Helping You Adapt the Program to Meet Community Needs**  
**Jenny Cofell and Laurie Darveau-Willms**  
In this session we will take you through the steps we followed to create a library program for children with autism and other pervasive developmental disorders. Learn about beneficial partnerships and resources to create your very own Sensory Storytime.
PRESENTER BIOGRAPHIES
(IN ORDER OF APPEARANCE)

Carissa Halton is an award-winning magazine writer, author and public speaker. Her writing about urban culture, politics, and design has appeared in many publications including: Alberta Venture, Eighteen Bridges, Azure and Postmedia newspapers. She is a contributor to the anthologies In This Together and Broadview Anthology of Expository Prose and has won both a National and Alberta Magazine Award. As a public speaker, she uses humour and story to explore how we find connection and hope in our neighbourhoods. She comes from a long lineage of storytellers, and sharpened her skills as a historical tour guide and interpreter. She has presented to hundreds of students, faith groups and activists on social justice issues. She is a strategic planning consultant working with teams and boards to develop actionable strategic plans that guide their day-to-day work.

She grew up in the Crowsnest Pass, Alberta and now lives with her husband and three children in Edmonton.

Caleigh Haworth is the Training & Communications Coordinator at Marigold Library System, where she provides training to member library staff in the use of eResources and other technologies. Previously, she worked at the Okotoks Public Library for twelve years, experiencing many diverse customer service interactions.

Colette Poitras is the Manager, Indigenous Public Library Outreach, with Public Library Services Branch. She received a Library Journal “Movers and Shakers” award in 2017 for her work with library services to Indigenous communities and sits as the Vice-Chair on the CFLA-FCAB Indigenous Matters Committee.

Linda Weasel Head currently works at the Lethbridge Public Library as the Indigenous Liaison. She worked for Kainai Board of Education as a teacher, principal, administrator and library manager/consultant for 29 years. Linda’s interests are writing, reading, listening to all kinds of music, playing hand games and just chilling at home watching her favorite sports teams: Blue Jays, Raptors and Seahawks. Linda is married to Keith Weasel Head; now that their children have grown, both enjoy their roles as grandparents and great-grandparents.
Karen Blewett is a Community Development Officer with Alberta Culture and Tourism. For the past 15 years, her role has been to work with community groups and non-profit organizations in the area of board governance, strategic planning, organizational planning, leadership, collaboration, fund development and other community development topics. Karen holds a Master of Science degree in Community Development, Bachelor of Arts in Sociology and a diploma in non-profit management.

Andrew Plait is a Library Assistant at Medicine Hat Public Library in Southern Alberta. A graduate of MacEwan University's Library and Information Technology Program, he also regularly acts as Dungeon Master for the library’s teen D&D programming. He is currently pursuing a degree in Communication Studies through Athabasca University.

Elisabeth Hegerat is the Manager: Community and Economic Development at the Lethbridge Public Library, and has worked in public, school, and corporate libraries. She is the organizer for Lethbridge Public Library’s The Word on the Street Festival, and a board member for Lethbridge Pride Fest.

Janice Day has worked at the Pincher Creek Municipal Library since June 2002. Her career in libraries started as a child in the local public library, progressing through the school library where her mother was the teacher/librarian and continuing as first a student assistant and then a full-time staff member at the University of Calgary Library.

Jami Thompson has been working with children and youth for 15 years and is a lifelong learner herself. With education in Child and Youth Care, Human Services and entering into the Faculty of Education in 2019, she continues to learn, grow and convey her love of teaching and supporting students.

Gillian Reimer has been the Head of Marketing Services at the Medicine Hat Public Library for the past four years. Prior to working in libraries she worked as a Public Relations Assistant at the Department of National Defence and as a Marketing Coordinator for the international law firm, Dentons. Gillian has her Bachelor of Commerce degree from the University of Alberta.

Catharine Richardson is a board member for the Redcliff Library. She has developed the library’s social media program and is on the Advocacy committee. In her day job she runs her own company, WebGenii Consulting, which provides computer application support and computer training.
Jill Manning was born and raised in Camrose, AB and moved to Lethbridge in 2003 to attend University. Jill obtained her Bachelor of Arts in Psychology and has been working in the human services for the past 12 years, across the fields of developmental disabilities, youth, domestic violence, and addictions. Jill values community involvement and has been an active Rotarian for the past decade, serving as the 2017-2018 President of the Rotary Club of Lethbridge Urban Spirits. Jill is currently the Managing Director of ARCHES and has been with the agency for the past 3 years.

John Buckmaster is a multiply disabled activist and IT person. They have a particular interest in helping small libraries do big things, and make sure marginalized people have the same access as everyone else, regardless of where they live.

Dr. Tanya Pollard is the President of the Alberta Library Trustees’ Association and the chair of the ALTA Education and Resources Committee.

Romany Craig is a professional librarian at the University of Lethbridge Library.

Mary Greenshields is an academic library resident at Bibliothèque St. Jean, at the University of Alberta.

Andrea Glover is a professional librarian at the University of Lethbridge Library.

Caroline Moynihan graduate from Western University with her MLIS in 2016. Prior to her role as Online Services Librarian at Lethbridge Public Library, Caroline was the Children’s Librarian at the Burlington Public Library in Ontario, and worked for eight years at Calgary Public Library in various roles.

Jonathan Jarvie graduated with his MLIS from the University of Alberta. He has worked at Lethbridge Public Library for the past 4 years in a variety of roles including Online Services Librarian. His current role is that of Resource Sharing Librarian where he serves the patrons of both LPL and Chinook Arch Regional Library System.

Brandi Roper is the Outreach Program Coordinator for the Stettler Public Library. A valued member of the Stettler Public Library team since 2012, Brandi has a passion for outreach and is instrumental in getting previously underserved communities excited about literacy.
Megan Clark relocated to Yellowknife, Northwest Territories to work as the Public Service Librarian at the small but mighty Yellowknife Public Library. In her previous lives she worked for rural libraries in Southern Alberta, was an arts reporter at the CKUA Radio Network, and drove a bookmobile.

Belinda Crowson is a Councillor for the City of Lethbridge as well as a local historian and author. She previously worked as the Museum Educator at the Galt Museum & Archives.

Michael Ciccone has over 20 years of public library leadership experience, managing collections, technical services, historical collections, web presence, and data gathering and analysis. In addition to his role as Executive Director of CELA, he is also Chairman of the Information Hamilton Board, a member of the eBound Canada board and co-chair of the Loan Stars Steering Committee.

Jordan DeSousa is a Library Consultant with Public Library Services Branch, Alberta Municipal Affairs, where he supports library boards in their Plan of Service development. Jordan has been working with public libraries in Alberta since 2013 and enjoys learning about what makes every community unique.

Miranda Maguire is a Library Consultant with Public Library Services Branch, Alberta Municipal Affairs, and has worked in libraries for over ten years in both Alberta and Ontario. Miranda holds a special interest in library advocacy, especially the role and relevance of public libraries in the community.

Elizabeth Entz has worked for LPL’s Read On program for 12 years. Read On went from a program almost exclusively working with English speakers to one where the majority of the students are learning English. She has taken courses through Norquest College, Rural Routes and CLN on how to work with cultural diversity. She has also taught five classes on this topic.
Tevi Legge is one of Lethbridge’s top 40 under 40, a pillar in the community, and a fierce woman in leadership with ATB Financial. She is an advocate for gender equality and a mom of three boys. She often speaks at events on disruption and leadership, and brings an easy-going, transparent vibe to the room. She is a double degree graduate from the University of Lethbridge and born and raised in Saskatchewan. An avid photographer and currently reading a lot of Robert Munsch, she enjoys time with her family and friends, as well as giving back to the community at every opportunity she can. She is one of the youngest woman executives at ATB Financial and is a strong ally of diversity and inclusion.

Terra Plato has been working in public libraries for more than 12 years. From 2006 to 2013 she worked at Chinook Arch Regional Library System as a consultant librarian, Manager of Consulting Services and Senior Manager responsible for technical services and IT. In 2013 she moved to Lethbridge Public Library as the Manager: Branch Services, and became CEO in 2015. During her time as CEO she has worked with her team to: tackle the effects of the opioid crisis on the Library, build a positive working relationship with the Library union, work towards Reconciliation and providing services for Indigenous populations, and build a ‘lead from any position’ culture at the Library.

Places, parenting, pets, pinball, paddleboard – not necessarily in that order – that sums up Laurie Darveau-Willms in a nutshell. Laurie is a Library Tech at LPL who is also passionate about creating inclusive programming and spaces.

Being a Children’s Librarian at LPL is no TALL order. Jenny Cofell has reached new heights by developing innovative community partnerships, integrating play into the library, and being an effective library champion for families and children.